STATE BOARD OF PRIVATE CAREER EDUCATION

Enabling Laws

Act 778 of 2007 A.C.A. § 6-51-601 through 623

History and Organization

MISSION: The Arkansas State Board of Private Career Education (SBPCE) was established to provide consumer protection for Arkansas residents by licensing and monitoring organizations that offer training that leads to or enhances a career. The Board's authority extends to organizations that offer education in Arkansas or that recruit students to attend a school located in another state.

The Board was established in 1989 with responsibilities and authority as set forth in Arkansas Code Annotated § 6-51-601 et seq. The Governor appointed Board consists of seven members; four (4) members from the general public and three (3) members from the private education industry, as well as ex officio members representing the Departments of Higher Education and Workforce Education.

Currently, 254 schools and 188 admissions representatives are licensed. The original licensure process includes review and approval of items such as program content and goals, facilities, equipment, instructor qualifications, etc. Continued monitoring requires review of financial stability, advertising practices, record maintenance, transcripts, placement records, catalogs, processing student complaints, etc. Review of student complaints can include arbitration and the convening of the SBPCE Arbitration Panel, if requested by either party.

When a school ceases to operate and students are enrolled, it is the responsibility of the SBPCE Director to attempt to place each student of the school in another private career school. When a school closes, the Board receives the academic transcripts. The transcripts are scanned, maintained and serviced as long as the computer equipment available will allow for retrieval. If the school participates in the Federal Financial Aid Program, financial aid records are received for the previous three (3) years and are maintained for an additional three (3) years. If the school does <u>not</u> participate in the Federal Financial Aid Program, student financial records are received from the previous year and are maintained for one (1) additional year. We currently have 50,165 student transcripts available from closed schools. Transcript requests are processed twice a month.

The Student Protection Trust Fund (SPF) is funded by an annual assessment to each licensed school. On May 30, 2004, for the first time since the establishment of the Board, the SPF had a balance in excess of \$500,000. On May 30 of each year since 2004, the SPF has continued to have a balance in excess of \$500,000. Schools that were originally licensed during 1989-1991 and have maintained their licensure for fifteen (15) years will not be assessed additional fees unless the fund has a balance of less than \$500,000 on May 30 of any year. Schools that were not licensed in 1989 will continue to be assessed the fee until they have paid into the fund for fifteen (15) years. The primary purpose of the SPF is to cover the expenses associated with providing remaining education, known as a teach out, to students enrolled in a closed school or to pay claims filed by students when a teach out cannot be arranged.



Agency Commentary

The General Operations appropriation of the State Board of Private Career Education is funded primarily from special revenue derived from annual license fees, admissions representative fees, and school amendment fees for changes such as program offerings, location, etc. A Change Level increase of \$8,000 each year is requested for Operating Expenses. This increase is requested in part to cover the increase in costs related to the agency's move in FY07. Since 1990, the Board has leased approximately 600 square feet of office space from the Arkansas Real Estate Commission. As the number of licensed schools continued to increase, additional space was needed to maintain appropriate documentation and services to the schools. The Board now leases approximately 1,343 square feet in the 501 Building. With the move came increases in categories such as rent, lease of office equipment, and telecommunications. Due to the rising cost of fuel, we are also requesting an increase to cover the cost of travel for staff and Board members. This is the first increase the Board has ever requested for operating expenses.

The additional increase of \$3,000 in Professional Fees is being requested to allow the Board to continue progress in providing more efficient electronic services to schools. Online services allow the Board to respond more rapidly to school changes and to reduce the amount of paper consumed by the Board.

For the Student Protection Trust Fund appropriation, funded from special revenues received from annual assessment fees charged to applicable schools, continuation of Authorized Level for each year of the biennium is requested. This appropriation will be used for the Student Protection Fund to:

- pay claims filed by students when a school becomes insolvent or ceases to operate without offering a complete program of study;
- pay expenses incurred by a school that are directly related to educating a student placed in the school for teach-out purposes;
- reimburse the Private Career Education Fund for expenses directly associated with the storage and maintenance of student academic and financial aid records; and
- reimburse the Private Career Education Fund for administrative costs incurred due to school closings.

The Cash Operations appropriation is funded through cash fees, grants, and proceeds received from

school surety bonds for students. A reallocation of \$315 each year from Data Processing to Operating Expenses is requested in order to properly classify any associated expenses within the State's Accounting System. With this exception, the request is for continuation of Base Level for each year of the 2009-11 biennium.

Audit Findings

DIVISION OF LEGISLATIVE AUDIT AUDIT OF : ARKANSAS STATE BOARD OF PRIVATE CAREER EDUCATION

FOR THE YEAR ENDED JUNE 30, 2007

| Findings | Recommendations |
|----------|-----------------|
| None | None |
| | |

Employment Summary

| | Male | Female | Total | % |
|-------------------------|------|--------|-------|-------|
| White Employees | 0 | 3 | 3 | 75 % |
| Black Employees | 0 | 1 | 1 | 25 % |
| Other Racial Minorities | 0 | 0 | 0 | 0 % |
| Total Minorities | | | 1 | 25 % |
| Total Employees | | | 4 | 100 % |

Publications

A.C.A. 25-1-204

| | Statutory | Requ | ired for | # of | Reason(s) for Continued |
|------|---------------|----------|---------------------|--------|------------------------------|
| Name | Authorization | Governor | General Assembly | Copies | Publication and Distribution |
| None | N/A | N | N | 0 | N/A |

Department Appropriation Summary

| | | н | istorical Da | ta | | Agency Request and Executive Recommendation | | | | | | | | | | | | |
|---|-------------|-------|--------------|-------|------------|---|------------|-----------|-----------|-------|-----------|-------|------------|-------|---------|-------|-----------|-------|
| | 2007-20 | 08 | 2008-20 | 09 | 2008-20 | 09 | | 2009-2010 | | | | | | | 2010-20 | 11 | | |
| Appropriation | Actual | Pos | Budget | Pos | Authorized | Pos | Base Level | Pos | Agency | Pos | Executive | Pos | Base Level | Pos | Agency | Pos | Executive | Pos |
| 505 Private Career Education-Operations | 324,714 | 4 | 373,011 | 4 | 370,714 | 4 | 365,714 | 4 | 376,714 | 4 | 376,714 | 4 | 367,704 | 4 | 378,704 | 4 | 378,704 | 4 |
| 506 Student Protection Trust | 15,764 | 0 | 500,000 | 0 | 500,000 | 0 | 500,000 | 0 | 500,000 | 0 | 500,000 | 0 | 500,000 | 0 | 500,000 | 0 | 500,000 | 0 |
| 834 Private Career Ed-Cash in Treasury | 0 | 0 | 100,500 | 0 | 100,500 | 0 | 100,500 | 0 | 100,500 | 0 | 100,500 | 0 | 100,500 | 0 | 100,500 | 0 | 100,500 | 0 |
| Total | 340,478 | 4 | 973,511 | 4 | 971,214 | 4 | 966,214 | 4 | 977,214 | 4 | 977,214 | 4 | 968,204 | 4 | 979,204 | 4 | 979,204 | 4 |
| Funding Sources | | % | | % | | | | % | | % | | % | | % | | % | | % |
| Fund Balance 4000005 | 1,372,882 | 74.8 | 1,496,106 | 78.1 | | | 942,595 | 69.2 | 942,595 | 68.7 | 942,595 | 68.7 | 538,089 | 56.2 | 538,089 | 55.6 | 538,089 | 55.6 |
| Special Revenue 4000030 | 345,986 | 18.8 | 300,000 | 15.7 | | | 319,000 | 23.4 | 330,000 | 24.0 | 330,000 | 24.0 | 319,000 | 33.3 | 330,000 | 34.1 | 330,000 | 34.1 |
| Cash Fund 4000045 | 4,345 | 0.2 | 50,000 | 2.6 | | | 50,000 | 3.7 | 50,000 | 3.6 | 50,000 | 3.6 | 50,000 | 5.2 | 50,000 | 5.2 | 50,000 | 5.2 |
| Trust Fund 4000050 | 113,371 | 6.2 | 70,000 | 3.7 | | | 50,000 | 3.7 | 50,000 | 3.6 | 50,000 | 3.6 | 50,000 | 5.2 | 50,000 | 5.2 | 50,000 | 5.2 |
| Total Funds | 1,836,585 | 100.0 | 1,916,106 | 100.0 | | | 1,361,595 | 100.0 | 1,372,595 | 100.0 | 1,372,595 | 100.0 | 957,089 | 100.0 | 968,089 | 100.0 | 968,089 | 100.0 |
| Excess Appropriation/(Funding) | (1,496,106) | | (942,595) | | | | (395,381) | | (395,381) | | (395,381) | | 11,115 | | 11,115 | | 11,115 | |
| Grand Total | 340,478 | | 973,511 | | | | 966,214 | | 977,214 | | 977,214 | | 968,204 | | 979,204 | | 979,204 | |

Fund Balances differ between fiscal years due to excess levels of appropriation for Fund Centers 506 (Student Protection Trust) & 834 (Private Career Education - Cash). Budgeted Level exceed Authorized Level for Fund Center 505 due to salary adjustments made during the 2007-2009 biennium.

Agency Position Usage Report

| | FY2006 - 2007 FY2007 - 2 | | | | | | 07 - 20 | 08 | | FY2008 - 2009 | | | | | | | |
|------------|--------------------------|----------|-------|------------|----------------------|------------|---------|----------|-------|---------------|----------------------|------------|--------|----------|-------|------------|----------------------|
| Authorized | | Budgetee | 1 | Unbudgeted | % of | Authorized | | Budgete | d | Unbudgeted | % of | Authorized | | Budgeted | | Unbudgeted | % of |
| in Act | Filled | Unfilled | Total | Total | Authorized Unused | in Act | Filled | Unfilled | Total | Total | Authorized Unused | in Act | Filled | Unfilled | Total | Total | Authorized Unused |
| 4 | 3 | 1 | 4 | 0 | 25.00 % | 4 | 3 | 1 | 4 | 0 | 25.00 % | 4 | 4 | 0 | 4 | 0 | 0.00 % |

Appropriation: 505 - Private Career Education-Operations

Funding Sources:SCS - Private Career Education Fund

The State Board of Private Career Education was created by Act 906 of 1989 and is responsible for annual licensure and monitoring of private career schools and admissions representatives in Arkansas. The State Operations appropriation is funded by special revenue derived primarily from annual license and admissions representative fees paid by the schools to the Board.

Two (2) Base Level positions were changed from unclassified to classified to reflect the recommendations of the Pay Plan Study and salaries were adjusted accordingly. Salaries for other Base Level classified positions reflect the recommendations of the Pay Plan Study. A 2.3% Cost of Living Allowance is reflected in the second year of the biennium. The Base Level request for Regular Salaries may include board member Stipend payments and Career Service payments for eligible employees. Personal Services Matching includes a \$75 increase in the monthly contribution for State employee's health insurance for a total State match per budgeted employee of \$425.

For the 2009-2011 biennium, the Agency is requesting additional appropriation of \$8,000 each year in Operating Expenses. This request is due to a move in FY2007 to new facilities at the 501 Building. Office space more than doubled and office space rental, equipment lease, and telecommunication costs increased accordingly. The Agency is also requesting increased appropriation to meet official business travel and Board travel expenses caused by the sharp increases in fuel costs.

The Agency is also requesting a \$3,000 increase each year in Professional Fees to continue and enhance efforts to provide more efficient electronic services to schools. According to the Board, online services allow faster response time to school needs and greatly reduce the amount of paper used by the Board. Plans are to contract with the Information Network of Arkansas (INA) in order that all forms and documents required by the Board can be submitted by the schools online.

The Executive Recommendation provides for the Agency Request.

Appropriation Summary

Appropriation: 505 - Private Career Education-Operations

Funding Sources: SCS - Private Career Education Fund

| | | F | listorical Data | а | | Agency Re | quest and Exe | cutive Recomm | 204,399 204,399 4 4 32,500 32,500 4 4 73,805 73,805 50,000 58,000 4,000 4,000 | | | |
|--------------------------------|---------|-----------|-----------------|------------|------------|-----------|---------------|---------------|---|-----------|--|--|
| | | 2007-2008 | 2008-2009 | 2008-2009 | | 2009-2010 | | | 2010-2011 | | | |
| Commitment Iter | m | Actual | Budget | Authorized | Base Level | Agency | Executive | Base Level | Agency | Executive | | |
| Regular Salaries | 5010000 | 180,033 | 211,600 | 205,924 | 202,801 | 202,801 | 202,801 | 204,399 | 204,399 | 204,399 | | |
| #Positions | | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | | |
| Extra Help | 5010001 | 26,674 | 32,500 | 32,500 | 32,500 | 32,500 | 32,500 | 32,500 | 32,500 | 32,500 | | |
| #Extra Help | | 2 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | | |
| Personal Services Matching | 5010003 | 67,894 | 71,911 | 75,290 | 73,413 | 73,413 | 73,413 | 73,805 | 73,805 | 73,805 | | |
| Operating Expenses | 5020002 | 49,344 | 50,000 | 50,000 | 50,000 | 58,000 | 58,000 | 50,000 | 58,000 | 58,000 | | |
| Conference & Travel Expenses | 5050009 | 157 | 4,000 | 4,000 | 4,000 | 4,000 | 4,000 | 4,000 | 4,000 | 4,000 | | |
| Professional Fees | 5060010 | 612 | 3,000 | 3,000 | 3,000 | 6,000 | 6,000 | 3,000 | 6,000 | 6,000 | | |
| Data Processing | 5090012 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C | | |
| Capital Outlay | 5120011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | C | | |
| Total | | 324,714 | 373,011 | 370,714 | 365,714 | 376,714 | 376,714 | 367,704 | 378,704 | 378,704 | | |
| Funding Sources | 5 | | | | | | | | | | | |
| Fund Balance | 4000005 | 636,542 | 657,814 | | 584,803 | 584,803 | 584,803 | 538,089 | 538,089 | 538,089 | | |
| Special Revenue | 4000030 | 345,986 | 300,000 | | 319,000 | 330,000 | 330,000 | 319,000 | 330,000 | 330,000 | | |
| Total Funding | | 982,528 | 957,814 | | 903,803 | 914,803 | 914,803 | 857,089 | 868,089 | 868,089 | | |
| Excess Appropriation/(Funding) | | (657,814) | (584,803) | | (538,089) | (538,089) | (538,089) | (489,385) | (489,385) | (489,385) | | |
| Grand Total | | 324,714 | 373,011 | | 365,714 | 376,714 | 376,714 | 367,704 | 378,704 | 378,704 | | |

The FY09 Budgeted Level for Regular Salaries exceeds the Authorized Level due to salary adjustments made during the 2007-2009 biennium.

Change Level by Appropriation

Appropriation: Funding Sources:

505 - Private Career Education-Operations

SCS - Private Career Education Fund

| _ | Agency Request | | | | | | | | | |
|-----|------------------|-----------|-----|------------|---------|-----------|-----|------------|---------|--|
| | Change Level | 2009-2010 | Pos | Cumulative | % of BL | 2010-2011 | Pos | Cumulative | % of BL | |
| BL | Base Level | 365,714 | 4 | 365,714 | 100.0 | 367,704 | 4 | 367,704 | 100.0 | |
| C01 | Existing Program | 11,000 | 0 | 376,714 | 103.0 | 11,000 | 0 | 378,704 | 103.0 | |

Executive Recommendation

| | Change Level | 2009-2010 | Pos | Cumulative | % of BL | 2010-2011 | Pos | Cumulative | % of BL |
|-----|------------------|-----------|-----|------------|---------|-----------|-----|------------|---------|
| BL | Base Level | 365,714 | 4 | 365,714 | 100.0 | 367,704 | 4 | 367,704 | 100.0 |
| C01 | Existing Program | 11,000 | 0 | 376,714 | 103.0 | 11,000 | 0 | 378,704 | 103.0 |

| | Justification |
|-----|--|
| C01 | Agency requests Operating Expenses appropriation to support additional costs of office rent, rent of office equipment, and telecommunications due |
| | to a move to the 501 Building. Office space has more than doubled to approximately 1,300 square feet. The rising costs of fuel has made it |
| | necessary to request increases for official business mileage and Board member travel expenses. Also, \$3,000 is requested in Professional Fees to |
| | enable the Board to more efficiently respond to the needs of the schools by provision of electronic on-line services. This will also serve to reduce the |
| | amount of paper used by the Board. |

Appropriation: 506 - Student Protection Trust

Funding Sources:TCS - Private Career School Student Protection Trust Fund

The State Board of Private Career Education requests the continuation of the \$500,000 Base Level for each year of the 2009-2011 biennium for the Student Protection Trust Fund Program.

Revenues deposited into this fund consists of annual certification fees paid by participating schools to the Board and are primarily used to cover expenses associated with providing for a student's continuing education in the event a school closes or to pay student claims when this arrangement is not feasible. Schools originally licensed during the 1989-91 biennium and have maintained their licensure for fifteen (15) years will not be assessed additional fees unless the fund balance totals less than \$500,000 on May 30th of any fiscal year. Regardless of the fund balance, schools that have not paid licensure fees for fifteen (15) years will continue being charged until they have paid fees for a minimum of fifteen (15) years.

The requested appropriation will enable the Student Protection Trust Fund to carry forward the following functions:

- pay claims filed by students when a school becomes insolvent or ceases to operate without offering a complete program of study;
- pay expenses incurred by a school that are directly related to educating a student placed in the school for teach out purposes;
- reimburse the Private Career Education Board Fund for expenses directly associated with the storage and maintenance of student academic and financial aid records; and
- reimburse the Private Career Education Board Fund for administrative costs incurred due to school closings.

The Executive Recommendation provides for Base Level each year of the 2009-2011 biennium.

Appropriation Summary

Appropriation: 506 - Student Protection Trust

Funding Sources:

TCS - Private Career School Student Protection Trust Fund

| | | H | listorical Data | a | | Agency Request and Executive Recommendation | | | | | | |
|-------------------------------|---------|-----------|-----------------|------------|------------|---|-----------|------------|-----------|-----------|--|--|
| | | 2007-2008 | 2008-2009 | 2008-2009 | | 2009-2010 | | | 2010-2011 | | | |
| Commitment Item | | Actual | Budget | Authorized | Base Level | Agency | Executive | Base Level | Agency | Executive | | |
| Expenses/Claims/Fees | 5900046 | 15,764 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | | |
| Total | | 15,764 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | | |
| Funding Sourc | es | | | | | | | | | | | |
| Fund Balance | 4000005 | 676,664 | 774,271 | | 344,271 | 344,271 | 344,271 | 0 | 0 | 0 | | |
| Trust Fund | 4000050 | 113,371 | 70,000 | | 50,000 | 50,000 | 50,000 | 50,000 | 50,000 | 50,000 | | |
| Total Funding | | 790,036 | 844,271 | | 394,271 | 394,271 | 394,271 | 50,000 | 50,000 | 50,000 | | |
| Excess Appropriation/(Funding |) | (774,271) | (344,271) | | 105,729 | 105,729 | 105,729 | 450,000 | 450,000 | 450,000 | | |
| Grand Total | | 15,764 | 500,000 | | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | 500,000 | | |

Appropriation: 834 - Private Career Ed-Cash in Treasury

Funding Sources: NPC - Cash in Treasury

Funds for the Cash Operations appropriation are received through grants from the Real Estate Foundation and the Winthrop Rockefeller Foundation, investments, and from surety bond receipts paid to the Board to to used for payment of tuition refunds to students or potential students. These funds are used to supplement funding for regular operation costs of the Arkansas Private Career Education Board.

The Agency is requesting a reallocation of \$315 each year for Rent of Data Processing Equipment from Data Processing to Operating Expenses in order to properly classify any associated expenses within the State's Accounting System. With this exception, Base Level is requested for each year of the 2009-2011 biennium.

The Executive Recommendation provides for the Agency Request. Expenditure of appropriation is contingent upon available funding.

Appropriation Summary

Appropriation: 834 - Private Career Ed-Cash in Treasury

Funding Sources: NPC

NPC - Cash in Treasury Historical Data

Agency Request and Executive Recommendation

| | | 2007-2008 | 2008-2009 | 2008-2009 | | 2009-2010 | | | 2010-2011 | |
|--------------------------------|---------|-----------|-----------|------------|------------|-----------|-----------|------------|-----------|-----------|
| Commitment Iter | m | Actual | Budget | Authorized | Base Level | Agency | Executive | Base Level | Agency | Executive |
| Operating Expenses | 5020002 | 0 | 81,287 | 81,287 | 81,287 | 81,602 | 81,602 | 81,287 | 81,602 | 81,602 |
| Conference & Travel Expenses | 5050009 | 0 | 8,898 | 8,898 | 8,898 | 8,898 | 8,898 | 8,898 | 8,898 | 8,898 |
| Professional Fees | 5060010 | 0 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 | 10,000 |
| Data Processing | 5090012 | 0 | 315 | 315 | 315 | 0 | 0 | 315 | 0 | 0 |
| Capital Outlay | 5120011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total | | 0 | 100,500 | 100,500 | 100,500 | 100,500 | 100,500 | 100,500 | 100,500 | 100,500 |
| Funding Sources | 5 | | | | | | | | | |
| Fund Balance | 4000005 | 59,676 | 64,021 | | 13,521 | 13,521 | 13,521 | 0 | 0 | 0 |
| Cash Fund | 4000045 | 4,345 | 50,000 | | 50,000 | 50,000 | 50,000 | 50,000 | 50,000 | 50,000 |
| Total Funding | | 64,021 | 114,021 | | 63,521 | 63,521 | 63,521 | 50,000 | 50,000 | 50,000 |
| Excess Appropriation/(Funding) | | (64,021) | (13,521) | | 36,979 | 36,979 | 36,979 | 50,500 | 50,500 | 50,500 |
| Grand Total | | 0 | 100,500 | | 100,500 | 100,500 | 100,500 | 100,500 | 100,500 | 100,500 |

Change Level by Appropriation

Appropriation: Funding Sources:

834 - Private Career Ed-Cash in Treasury NPC - Cash in Treasury

| | Agency Request | | | | | | | | | |
|-----|----------------|-----------|-----|------------|---------|-----------|-----|------------|---------|--|
| | Change Level | 2009-2010 | Pos | Cumulative | % of BL | 2010-2011 | Pos | Cumulative | % of BL | |
| BL | Base Level | 100,500 | 0 | 100,500 | 100.0 | 100,500 | 0 | 100,500 | 100.0 | |
| C04 | Reallocation | 0 | 0 | 100,500 | 100.0 | 0 | 0 | 100,500 | 100.0 | |

Executive Recommendation

| | Change Level | 2009-2010 | Pos | Cumulative | % of BL | 2010-2011 | Pos | Cumulative | % of BL |
|-----|--------------|-----------|-----|------------|---------|-----------|-----|------------|---------|
| BL | Base Level | 100,500 | 0 | 100,500 | 100.0 | 100,500 | 0 | 100,500 | 100.0 |
| C04 | Reallocation | 0 | 0 | 100,500 | 100.0 | 0 | 0 | 100,500 | 100.0 |

| | Justification | | | | | |
|---|--|---|--|--|--|--|
| C | :04 | The Board budgets for rent of data processing equipment. A reallocation of these costs to Operating Expenses is requested each year in order to | | | | |
| | properly classify these expenses in the State's Accounting System. | | | | | |